



IFMATM
International Facility Management Association

KANSAS CITY CHAPTER

Monday Morning Memo



Grab that coffee and get to work!

**THE NEWEST WAY TO STAY UP TO DATE
WITH ifmaKC & FACILITY RESOURCES**

UPCOMING EVENTS

February 18th

UPDATED Program Meeting

Facility Tour:

An Inside Look into McCownGordon

February 25th

2020 UMKC Real Estate Symposium

Receive 10% off with code: **LWREC10**

March 17th

Program Meeting

Kansas City: Marketing the Dynamic Metro

Save the Date!
April 29-30, 2020

CFM Prep Class



May 6th
Kansas City
Commercial Real Estate Expo

Kansas City's Newest CFM: Bob Reynolds

We are excited to announce our chapter's newest certified professional member, Bob Reynolds!

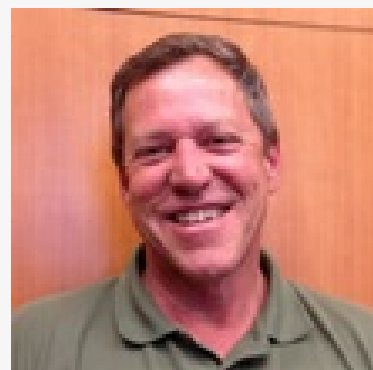
Bob is a facility manager for the City of Olathe, and has put in the hard work to become a Certified Facility Manager.

Bob attended our CFM Prep Class last May, sat the exam, and passed with flying colors!

We are so proud of you, Bob! Thank you for working hard to further your career and the FM profession.

If you are interested in taking our CFM prep class, save the dates April 29-30! More information will be coming soon!

To learn more about IFMA Certifications, [click here!](#)



Quick Watch: Stretches You Can Do at Your Desk



Fire Safety System Inspections: 4 Unexpected Ways To Prepare Your Organization

[Read Article Here](#)



FREE MONEY!!

Now that we have your attention, click this link to take a short survey and be entered to win a \$50 gift card!

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How Do You Deal With Occupants' DIY Hot/Cold Solutions?



It's often said that when you try to make everyone happy, you only succeed in making no one happy. So finding that perfect office temperature is a near impossibility — there are always going to be some who are hot, some who are cold, and many who complain loudly.

None of this is new for a veteran facilities manager. But when occupants take matters into their own hands to solve their hot/cold concerns, then you may have a problem. [A recent story in the Chicago Tribune](#) isn't helping matters.

The story rounds-up a bunch of cutesy little products to help occupants stay “cozy” in a cold office. These include everything from a hand-warming computer mouse to joint-warming knee braces.

But a couple items on the list may cause considerable consternation for FMs. The first is the dreaded space heater, though the Tribune graciously mentions that some offices do not allow them because of “energy concerns.”

Another item on the list that would certainly be a nightmare is the DIY window insulator kit. Imagine making a daily walk-through of your office and seeing a couple occupants going to town on your nice, new double-hungs with a bunch of stickers and film. That probably wouldn't sit well.

All joking aside, though, to head-off occupants taking these matters into their own hands in the first place, of course communication is crucial. Having a channel for open dialogue with occupants about their concerns, and making good-faith efforts to address them in a timely manner, is

important. Otherwise, you'll wind up looking like the "space heater police," and then no one's happy.

By **Greg Zimmerman**, executive editor, **Building Operating Management** and **FacilitiesNet.com**.



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Rose Parmeter-Aubut: info@ifmakc.org

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