

Newsletter

THE
FACILITATOR
The Newsletter for facility management professionals

Resources

Newsletter

Education

CFM

Job Bank

Contacts



Color-Art Office Interiors

HermanMiller

Mark Your Calendar

May 18, 2004
Tour of Kansas
Speedway

June 3, 2004
Annual Golf Outing
Painted Hills Golf
Course

July 20, 2004
So You Want to
Build a Building
Christ Community
Church

Crossroads

Before this year, I always thought we had a good chapter in Kansas City, but had never known how well we were thought of on a national level until it was brought home to me at the leadership conferences I attended this year. As an example, while discussing an issue with one of the Directors at the national headquarters, she made the comment "we never worry about Kansas City". In short, we have our act together on all levels and National needs to spend very little time with issues. Therefore, they can concentrate on helping us achieve our goals.

How did we come by this deserved reputation? That is an easy question to answer. A combination of factors brought us to this position over a period of time. Certainly a very large factor has been excellent leadership from the very beginning. From our ranks have come a National President and three regional VP/National Board Directors. In fact, we now have a second consecutive member on the national Board. No other chapter can make such a boast.

Another very significant factor has been the support and commitment of our individual members, Professional and Associate. Their time and effort over the years has built the Chapter to what it is today. I wish to especially recognize the contributions of our Associate members. This has been foremost a Professional organization with support from our Associate members. They have supported us from the beginning and supported us both financially and with individual time and effort.

As with any maturing organization we have passed through the entrepreneurial stage and reached a plateau. By charter we are 75% professional members and 25% associate members. The Associate members have stepped up and done their part (and then some) to ensure the success of our chapter. But there has been a noticeable decline in the effort provided by the Professional members. To those of you currently serving on committees and in leadership positions, thank you. Unfortunately you are a very small percentage of the whole.

I hear all the time when asked about serving on committees the tired phrase, "I would like to, but I don't have the time." Do you think those that previously served were just sitting around waiting for someone to ask them for help? I challenge anyone to match the schedules of those that served and are currently serving. If you are willing to accept the challenge, we need you. We have a wealth of wonderful opportunities available.

We are at a crossroads in our Chapter. We can continue our excellence or we can become a listing on your resume. The type of organization we have is dependent on you.

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Chapter
President



IFMA World Workplace

2000:

As usual the Kansas City Chapter made their mark in the World Workplace host city, New Orleans, some even attended the convention! All kidding aside, forty KC members enjoyed the meetings, educational seminars, continuing education classes, key note addresses, the (trade show), local sites and great food in New Orleans on September 17-19. For the first time there was a special breakfast to honor all CFMs. The organization now boasts 2700 CFMs worldwide. Our chapter is proud of the fact that over 15% of our members are CFMs. The keynotes by James A. Crupi, Ph.D and Susan O'Malley inspired us with their anecdotes and words of wisdom. Overall, the education sessions were very well attended. Many people found their first CFM due to a capacity crowd. The Learning Center, as always showcased the new and enhanced services available from the top suppliers worldwide.

Photos from IFMA World Workplace 2000.



2001:

Our goal was two-fold this year as we were "spying" on the operations to learn how they functioned in preparation for our opportunity next year. For those of you who have

experienced the camaraderie of thousands of facility management professionals, give serious consideration to attending the convention next year in Kansas City.

While in New Orleans, several of the WWP 2001 committee chairpersons "took it all in". Comments like "Well, when we do this event in Kansas City we will make it even better but if they think this is good, wait until next year when we host WWP 2001 in Kansas City". Volunteers and got some great ideas to bring home and prepare for this wonderful event that will be in Kansas City. Committee and subcommittees are being formed, sites are being reviewed for specifications and menus are already being discussed (it takes a great deal of work to pull this large of an event together).

There is still plenty of room for more volunteers and ideas so jump on in! If you are interested call Jack Tinnel at 816 274-8719 or Teena Shouse at 913 315-3046.

And if local members are interested in having a booth at World Workplace 2001, then contact us quickly. At last report, the booth spaces were already 68% taken. Contact IFMA National Headquarters if interested.

All the Right Moves Seminar

Solutions Associates, LLC, an IFMA Corporate Sustaining Member, is bringing their "All the Right Moves" seminar to Kansas City on November 17, 2000. The program will be held at the Plaza Embassy Suites, 220 W. 43rd Street, Kansas City, MO. This is an all-day program starting at 8:00 a.m. and ending at approximately 5:00 p.m. There will be a continental breakfast and luncheon.

The program is split into two sessions. The morning session covers the following:

- So you Think you Want to Move?
- Choosing the Right Facility
- The Ten Commandments of Lease Evaluation
- The Build Out

This session also looks at the story of a company's relocation contained on the Solutions Associates web site.

The afternoon session covers the following topics:

- Purchasing New Office Furnishings
- Purchasing a New Telephone System
- Choosing the Right Moving Company
- How to be Smarter than your Moving Company (a MUST for any Facility Manager)
- Should I Hire a Relocation Consulting Company?
- General Considerations

The cost for the entire program, including breakfast, lunch and a 240-page program handout is \$95.00. The cost to attend the morning session only is \$55.00 and to attend the afternoon session only is \$50.00. Each all day attendee will receive .7 CEUs and 6 CFM maintenance points.

If you would like to attend and have not received an invitation from Solutions Associates, contact Brian Bennett toll-free at 1-877-276-7471 or e-mail him at bdbennett@earthlink.net.

IFMA's Strategic Plan

Vision

IFMA...the leader in promoting excellence in the management of the work environr

Mission

IFMA promotes and encourages excellence in workplace management procedures integration of people, place and process to advance organizational goals.

Mission Objectives

- **To become the organization of choice that enables and supports its custom and managing humane and effective workplace environments.**
- **To be the leader in creating and managing integrated workplace solutions that coi organizational, technological and environmental systems that respond creatively t business issues.**
- **To be the premier organization that teaches members and constituent groups hov together as a coherent group that creates workplace solutions.**

Grand Challenges

- **Continually improve worker productivity by increasing members' understand work process, effective management of the work environment and how to p; people of the organization.**
- **Enhance the financial benefit to businesses by reacting quickly to their cha through the strategic management of business deliverables, facilities and te**

November Meeting Preview

Evolution of Facility Management

by Rick Bond

How will our profession change over the next few years? Will FM be completely out-sou there even be Facility Managers in five years or will the profession change so much that called by another name? What are the trends nationwide and even worldwide?

These are questions you should be asking yourself and be ahead of the curve with your Join us at the November meeting, Tuesday, November 14 at the Sprint Campus to hear with Dave Brady, Vice President - Administration and Membership with IFMA Internatio be addressing the trends in our industry both nationally and on the worldwide stage. IFM compatible organizations have been studying these issues and more in order to lead ou in the future. Dave will speak to both our profession and our organization.

When:

Tuesday, November 14, 2000
11:30 AM - 1:00 PM

Where:

Sprint Campus (119th and Nall)
6360 Sprint Parkway
Room 1c269
Overland Park, KS
Parking: Garage L,M,N (enter off the 119th and Glenwood entrance)

Cost:

\$15 for members
\$20 for non-members

RSVP:

Call the IFMA Program line
at 913-906-6000, ext. 1144
by November 10th. Speak clearly
and/or spell your name.

**Drivers! Start Your Engines!**

Welcome to the new Kansas City Speedway. To celebrate the new speedway opening chapter is in possession of tickets for the races at the new KC Speedway. We will be raff tickets for the NASCAR Winston Cup Series Race on September 30, 2001 for the low, 1c for two raffle tickets. The raffle tickets will be available at our remaining chapter meetings. The drawing will be held at the Holiday Party in December.

As a bonus, anyone attending the November monthly meeting and purchasing tickets wi ticket free for each pair of tickets purchased. What a bargain!!!!!!.

If you wish to purchase tickets other than during the monthly meeting, mail your check (r - IFMA) to Rick Bond, 6100 Sprint Parkway, KSOPHK0210-2A672, Overland Park, Kans

October Program Review

by Greg Gladfelter

Dale Ahle, Owner and President of 21st Century Solutions, Inc., was the speaker for the October 17 meeting at Johnson County Community College. Dale's presentation provided information on the design of a web site, specifically related to how the Facility Manager can use the Web page as a tool. Dale's firm has a working knowledge of what we do, having designed the web site for our chapter (kcifma.com).

Dale's presentation included accessing various web sites that include components and information that could be used by Facility Managers to serve their clients. The sites viewed provided examples of such things as how a map or a set of building plans can be used to provide information for visitors, listing staff members or contacts in case of emergencies. Other information included facility regulations and hours of operation, information on amenities (food services, health clubs, childcare, etc.), and links to other web sites.



Presenter, Dale Ahlstrom of 21st Century Solutions

We learned that the most important thing in creating a web site is to know what you want to include. The content of the web site is the most important thing that will generate interest in the web site. The Home Page is your first line of communication to your clients. It needs to generate interest so visitors will navigate your site.



Presentation Class

The cost for a web site can vary from \$3,000 to over \$100,000 for a site with multiple graphics, splash and flash items, etc. In addition to programming costs, there are costs for graphic art. The larger the site and more extensive the art work, the greater the cost.

The various web sites viewed at the October Meeting can be accessed through links at a web site Dale created for the meeting. That web site address is "<http://kcifma.21cs.com>". It will be available for a limited time so members can view these sites. The web site for 21st Century Solutions is "www.21cs.com".



Attendees at the October program on web design

CFM'S KNOW - DO YOU?

Following is a question which might appear on the CFM (Certified Facility Manager) exam. Can you answer it?

The ratio of the maximum demand on an electrical system to the total connected load of a system is known as the:

- A. Energy factor
- B. Load factor
- C. Power factor
- D. Demand factor

Answer to last month's question: B. Advise the clerk to evacuate the immediate area and tell you what chemical was spilled.

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September 23-25, 2001
Kansas City

CALL FOR PRESENTATIONS

Deadline for submissions: December 1, 2000

IFMA's World Workplace invites you to submit an abstract to be considered for presentation at next year's event. This is a significant opportunity to share your knowledge and expertise on workplace-related topics, increase your visibility in the FM field, contribute to the professional development of your colleagues and to impact the future direction of the industry. If you are interested in participating as a speaker, please complete the Call for Presentations application form on the IFMA web site: www.ifma.org/cfp or contact the IFMA Professional Development department at 1-713-623-436 by fax at 1-713-623-6124 or via e-mail at education@ifma.org.

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Invest in Your Chapter

With the stock market so volatile right now, why not invest in something that you know will have a great payback? How about your local IFMA chapter? This is the time that you need to commit your time and your resources to the growth and development of our chapter. Becoming a Corporate Sponsor is important (and cost effective) but your time is really what is needed right now! For some of you, your relationship with IFMA is a new one, for others you have gained from this relationship for many years. Now is the time to carve out a block of time in your schedule to commit to IFMA. Yes, I know you are busy, we all are (I'll trade you schedules, ha!) However, if we do not take the time to refuel our organization, it will not be there for us when we are looking around for a resource. Please give this serious consideration and contact Sam Davidson at 816-943-3740 if you can volunteer. If you wish to become a Corporate Sponsor please call Alan Bram at 913-327-8201.

Quick Pix



Attendees.



Rita Beebe and Rae Gutridge.



Attendees.



Dale Ahle, presenter.



Greg Gladfelter and Becky Beilharz. Greg arranged for the Web Presentation.



Attendees.

Help Wanted

Our chapter is seeking individuals to fill several important slots in the organization. If you have an interest in serving as: Newsletter Editor, Web Site Coordinator or Chapter Liaison, please contact Rick Bond at (913) 315-8464.

New 2001 Board of Directors

The election results are in and we would like to notify you of our new Board of Directors. Congratulations to all those elected. We look forward to working with these individuals in roles and know all members will offer their support.

Alan Bram Jewish Community Campus	President
Tony Mannella Shaw Contract Flooring	Vice President - Membership
Linda DeTienne NCRI - National Catastrophe Restoration, Inc.	Vice President - Education
Ken Fancolly Asset Services - Midwest, Inc.	Secretary
Jim Wilkinson Milliken & Company	Treasurer

Kansas City IFMA Board

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